



American Samoa Community College  
**Student Satisfaction Survey**

Date: \_\_\_\_\_

Age: \_\_\_\_\_

Sex: \_\_\_\_\_

Semester I am in:  1st time  2nd Semester  2nd year  More than 2 years here

How many times have you taken this survey?

- 1st time this semester
- 2nd Time this semester
- Every semester that I've been here

<b>Campus Environment</b>	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
1. The Extra-Curricular Activities at ASCC are right for me	5	4	3	2	1
2. Recreation and Intramural Sports are well organized	5	4	3	2	1
3. There is enough places to rest and study on campus	5	4	3	2	1
4. I feel safe and secure on campus	5	4	3	2	1
5. The classrooms and laboratories are well-maintained	5	4	3	2	1
6. The restrooms are clean and well-maintained.	5	4	3	2	1
7. The grounds and Public areas are well maintained.	5	4	3	2	1
8. The cafeteria is opened during convenient hours	5	4	3	2	1
9. The food prices at the cafeteria are reasonable	5	4	3	2	1
10. Health Services are available	5	4	3	2	1

<b>Communications</b>	5	4	3	2	1
11. Student orientation is very helpful	5	4	3	2	1
12. The General Student Catalog is accessible	5	4	3	2	1
13. Campus publications are adequate in keeping me informed	5	4	3	2	1
14. Channels are available for me to express ideas and complaints	5	4	3	2	1

<b>Learning Resources</b>	5	4	3	2	1
15. Library Hours are convenient	5	4	3	2	1
16. Library Staff are knowledgeable and helpful	5	4	3	2	1
17. Library resources are current and well maintained	5	4	3	2	1
18. Computer lab hours are convenient	5	4	3	2	1
19. Computers wait times are brief	5	4	3	2	1
20. Computer software is up to date	5	4	3	2	1
21. Tutoring is available for me	5	4	3	2	1



<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Not Applicable</i>
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**Counseling and Advising**

21. Counselors and Advisors:

a. are available when I need them	5	4	3	2	1
b. are accurate and helpful	5	4	3	2	1
c. prepare me for the workforce	5	4	3	2	1
d. prepare me for transfer	5	4	3	2	1
e. show concern for my success	5	4	3	2	1

**Support Services**

22. Support staff are well organized.	5	4	3	2	1
23. Support staff are very helpful.	5	4	3	2	1
24. Offices are open during convenient hours.	5	4	3	2	1
25. Bookstore is open during convenient hours	5	4	3	2	1
26. I can usually get into the classes I need	5	4	3	2	1
27. There are sufficient courses in my program available to me.	5	4	3	2	1

28. What kind of activities would you like to see on campus?

29. What kind of programs would you like to see at the college?

30. What changes would you suggest we should make on campus?